



## Standard Terms & Conditions RENTALS

01) During the rental period set forth in the attached invoice and at all times when the FF&E is in the custody of the Renter, Renter shall maintain the FF&E in its original condition. Renter hereby assumes responsibility for the FF&E and agrees to compensate ROOM SERVICE LLC for the full value of any item(s) not returned in a timely manner or returned in a damaged/broken condition due to any cause. Renter may not apply any custom products to the surface of the rented FF&E as any product not returned to its original condition is subject to a charge of full value for replacement

02) Acceptable forms of payment are as follows: Cash, Credit Card via payment portals, Check from a US bank (approval required) and Credit approved accounts. Mailing address for payments made through the postal system is Payments in full must be received within the terms set forth upon final invoice.

03) Rush Orders will incur a surcharge equal to 20% of the quoted price which will be added to orders confirmed within 2 business days of delivery time.

04) A 50% refund will be issued for any cancellations of services within 5 days of the scheduled delivery. No refunds will be issued for cancellations made within 48 hours of the scheduled delivery date.

05) All pricing on this quote is confidential between ROOM SERVICE LLC and the potential renter only.

06) Renter is responsible to inspect and sign off on all FF&E upon delivery and pick-up dates.

07) Rental Extensions: Please contact your ROOM SERVICE representative if a rental extension is required.

08) Renter agrees to pay the full period of time in which the FF&E is out of custody of ROOM SERVICE LLC. No allowances made for FF&E that are unused.

09) Renter is responsible for all drayage fees whenever and wherever applicable.

10) Late payments from Renter on pre-approved credit terms will be subject to a 1.5% weekly compound fee based on the final invoice total. This late fee will automatically be added to the final invoice and sent to the Renter.

11) Renter also acknowledges ROOM SERVICE LLC, at its discretion, can charge additional fees and rent for delays due to load-in or out problems, delays, or missing pick-up items.

12) All Custom/Special Orders require payment in full once the order is confirmed. A 100% cancellation fee may be applied if an order is cancelled after being confirmed in writing and if

the order is in transit. No refunds will be issued on Custom Orders.

13) Renter agrees to pay all attorney's fees and costs incurred by ROOM SERVICE LLC in protecting its rights or property arising under this Agreement, the invoice or in any other action or proceeding against the Renter.

14) The acceptance of all returned FF&E by ROOM SERVICE LLC is not a waiver of claims that it may have against Renter nor a waiver of claims for latent or patent damage to the FF&E. ROOM SERVICE LLC reserves the right to charge the Renter for any lost, stolen, damaged, or overdue FF&E or pursue any other remedies afforded to it by the law. The acceptance of any rent or other payment of portion thereof, after a default by Renter shall not be deemed to operate as a waiver of ROOM SERVICE LLC right to enforce the payment of rent or other payments herein provided for or to terminate this Agreement and recover possession of the FF&E. The Failure to insist upon strict compliance with any terms of this Agreement, even after a breach of any provision or after default, shall not be construed as a waiver of any ROOM SERVICE LLC FF&E rights.

16) Renter expressly agrees to indemnify ROOM SERVICE LLC from and against any and all claims, demands, costs, and judgements arising out of connection with, or resulting from the operations, possession, or use of any FF&E. Renter shall promptly notify ROOM SERVICE LLC of any accident involving the rented FF&E.

17) All FF&E is rented "as is". Renter has the right to examine any FF&E prior to the rental. ROOM SERVICE LLC does not guarantee, assume responsibility, or make any representation regarding the FF&E. Once the FF&E is delivered, Renter assumes all risks in the use, operation, and transportation of the FF&E. Renter shall be solely responsible for compliance with all Federal, State, and local Laws or regulation and all industry standards.

18) Together with this Quote/Invoice, this Agreement contains the entire understanding between the parties and may not be modified except by another Agreement in writing and signed off by both the Renter and a ROOM SERVICE LLC Representative.

19) The title to all products remains with ROOM SERVICE LLC and this agreement shall not be interpreted as a sale.

Company Name \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

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Signature: